Digital ID Center

eSTA

User Manual

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Introduction

Objective

The objective of this document is to provide an overview of the eSTA enrollment, renewal, revoke or search for a Digital ID with step-by-step instructions and relevant images to assist the understanding of the admin flow.

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Section 1. Getting Started

This user manual documents the steps for online enrollment, renewal, revoke or search for Digital ID.

1.1. Requirements

1.1.1. Pre- Registration

For first time user, pre- registration with Dagang Net Technologies Sdn Bhd is required to get username and approved IC number before enroll into eSTA.

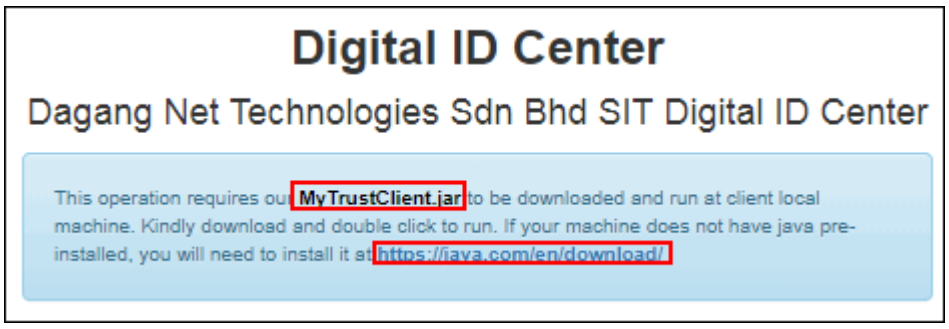
1.1.2. Token

Users are required to get a token at below charges;

i. Token: RM75

ii. Certificate: RM55

1.1.3. Initial Installation



Below software are required to run this Digital ID Center. Users may download these at main page as in image above.

i. MyTrustClient.jar

ii. Java

1.1.4. Browser

This application has been certified to work well with below browsers;

i. Latest Chrome

ii. Latest Firefox

1.1.5. Operating System (minimum requirement);

i. Microsoft Windows 7

ii. Microsoft Vista

iii. Microsoft XP

1.1.6. Hardware (minimum requirement)

i. 1 gigahertz (GHz) or faster 32-bit (x86) or 64-bit (x64) processor

ii. 1 gigabyte (GB) RAM (32-bit) or 2 GB RAM (64-bit)

iii. 16 GB available hard disk space (32-bit) or 20 GB (64-bit)

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iv. DirectX 9 graphics device with WDDM 1.0 or higher driver

v. 1 Free USB Port for the PKI Token

Section 2. Enrollment

First time users to enroll are required to have username, registered IC number and PKI Token *(see 1.1 Requirements)*.

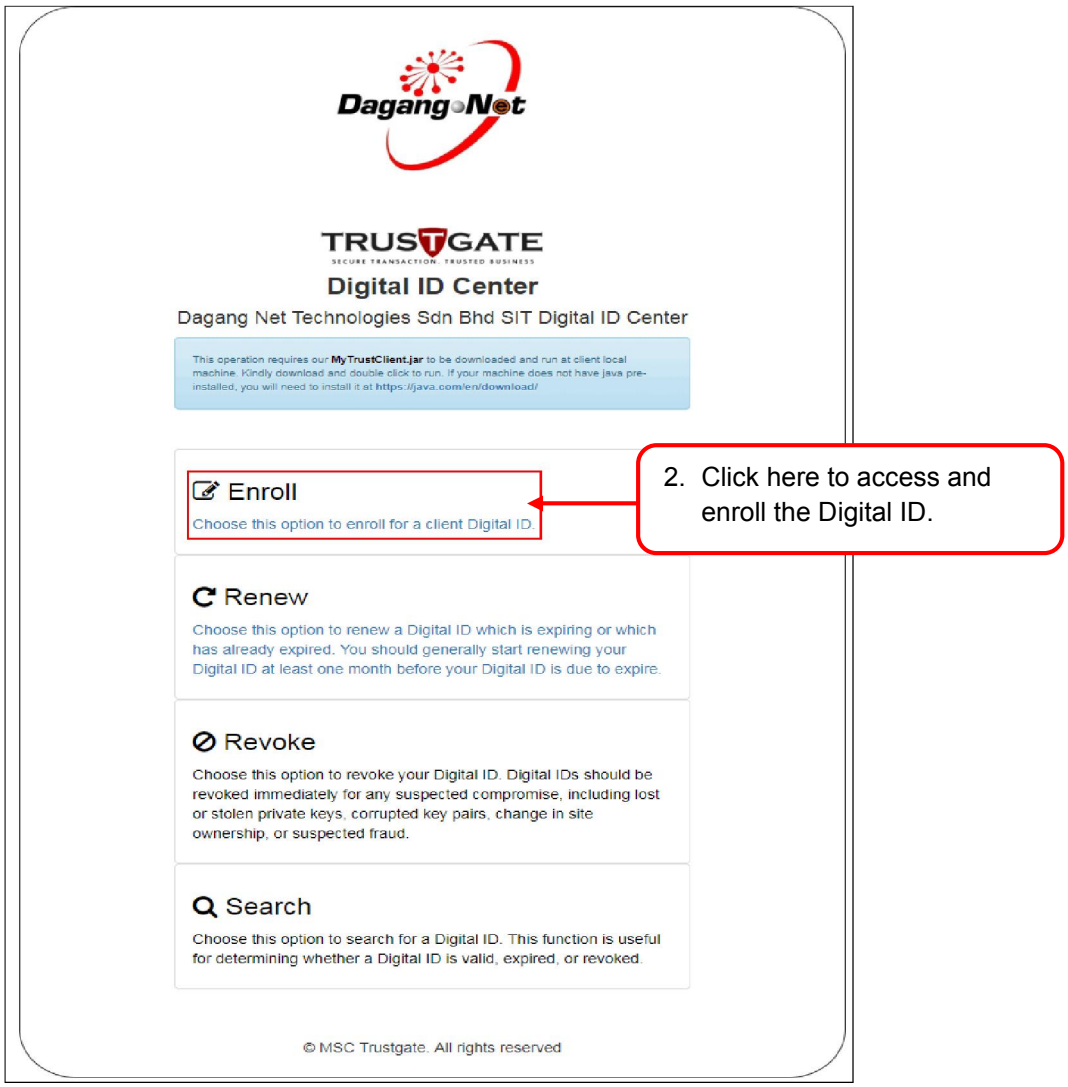
To enroll, please follow the steps below:

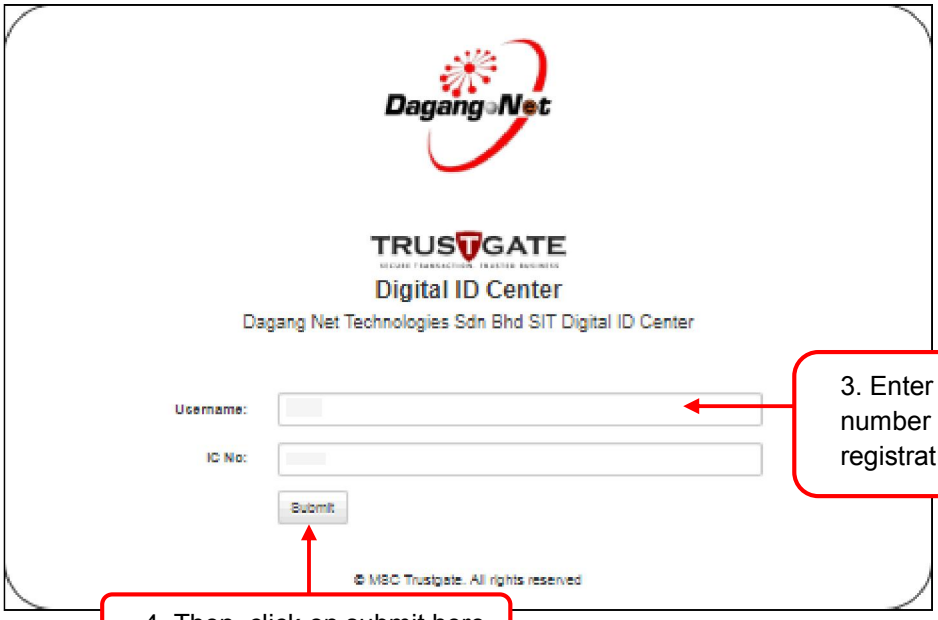
1.1.1. Access

Digital Certificate Center is accessible via;

https://newsta.dagangnet.com.my/esta/Digitalid/

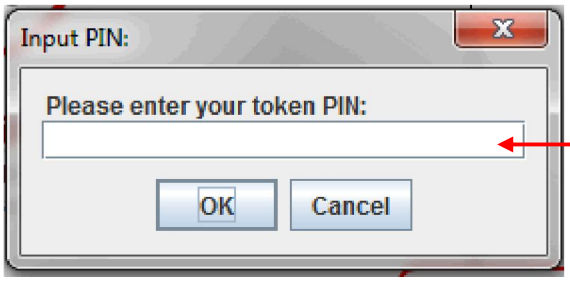
*Please make sure to plug in PKI Token in the USB port.





3. Enter username and IC number as per in pre-registration.

4. Then, click on submit here



5. Enter PIN verification number (TOKEN pin number)

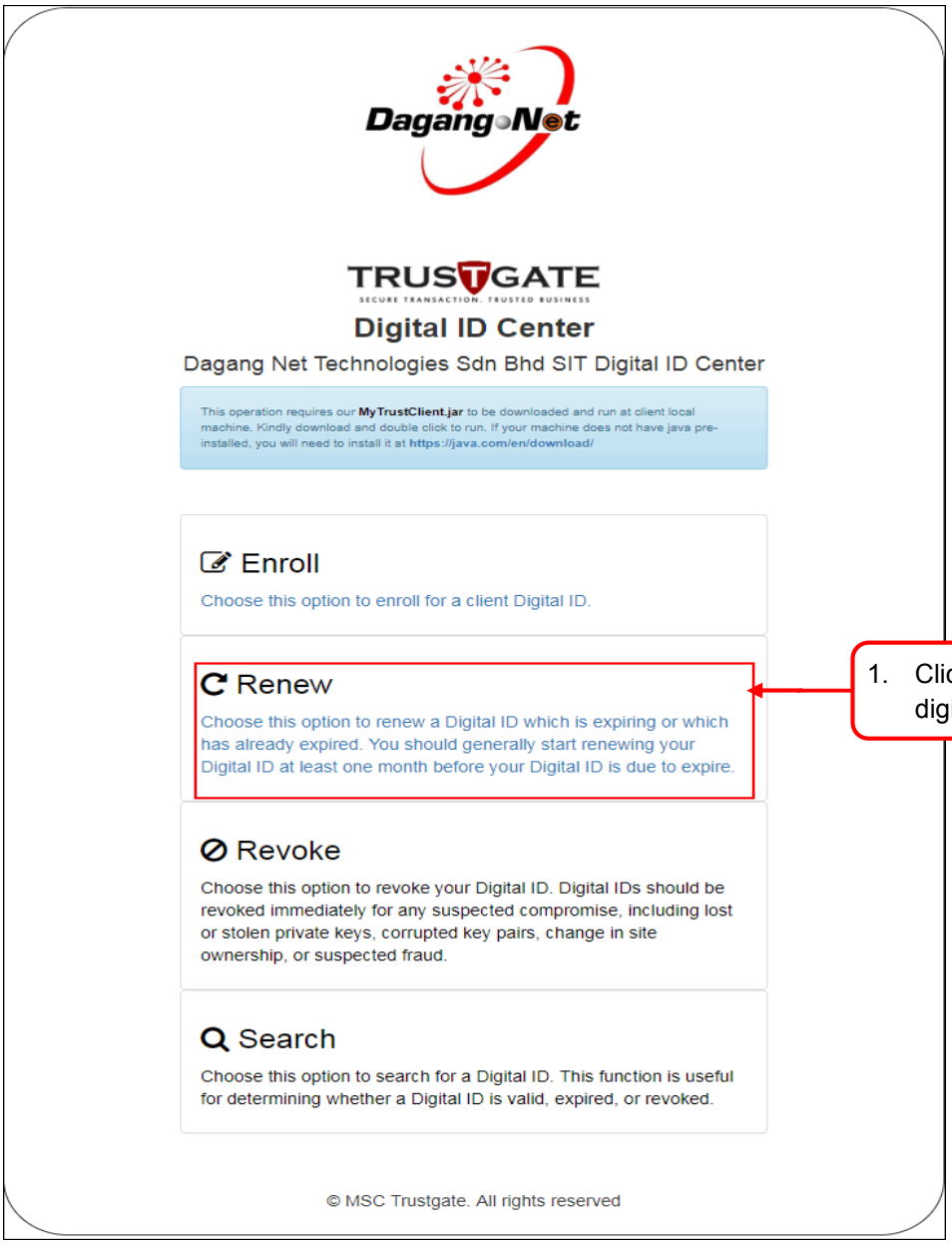
6. Successful enrollment

Section 2. Renewal

This section shows on how to renew the Digital Certificate. Renewal of Digital Certificate MUST be done within 30 days before the expiry date. The renewed Digital Certificate will get an extended validity period from the renewal data.

Subscribers who fail to renew the digital certificates within 30 days before the expiry date will have to contact Dagang Net Careline to enroll their Digital Certificate.

To renew the Digital Certificate, please plug in the PKI Token and go to https://newsta.dagangnet.com.my/esta/Digitalid/



TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS
Digital ID Center
Dagang Net Technologies Sdn Bhd SIT Digital ID Center
Renew Certificate
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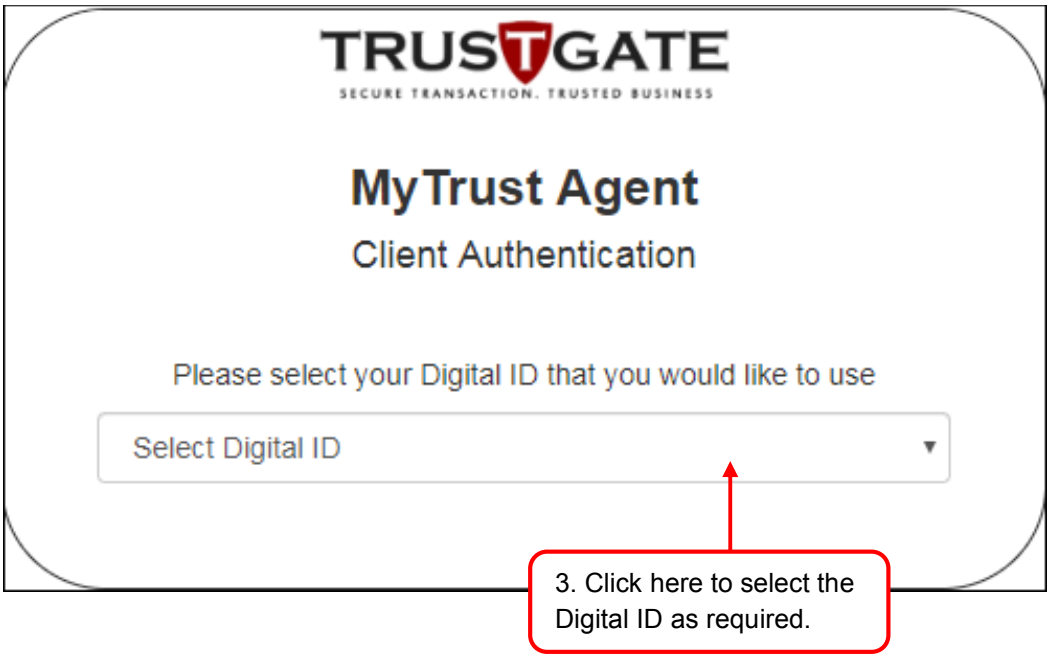
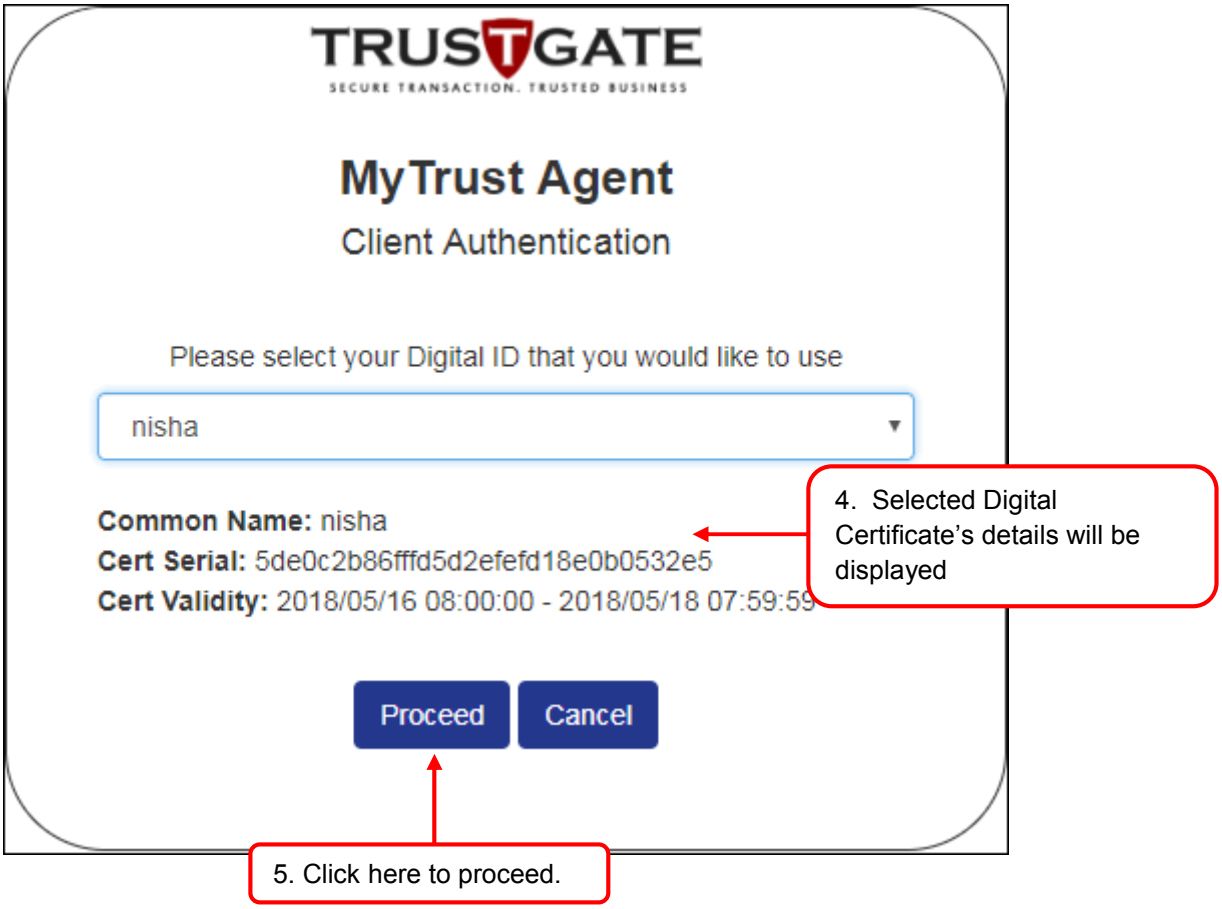
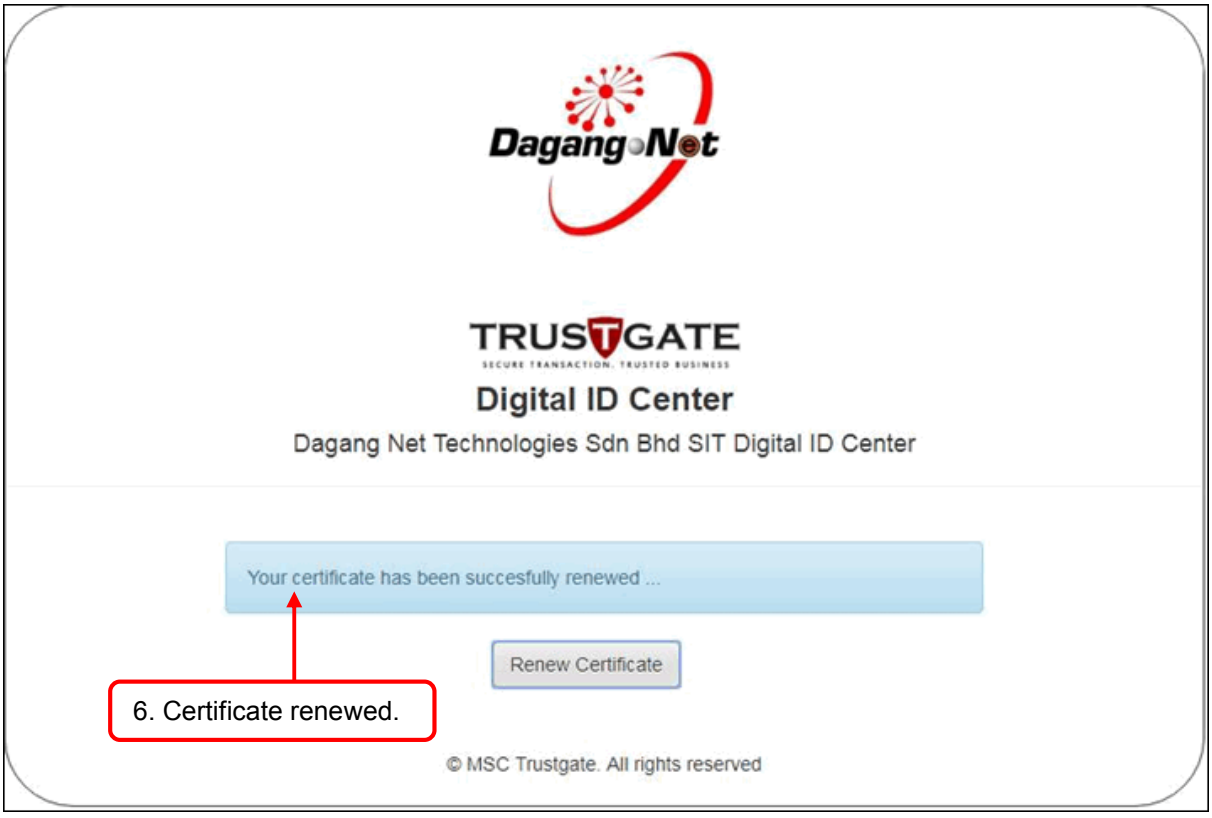
2. Click this button


TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS
MyTrust Agent
Client Authentication
Please select your Digital ID that you would like to use
Select Digital ID
3. Click here to select the Digital ID as required.


TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS
MyTrust Agent
Client Authentication
Please select your Digital ID that you would like to use
nisha
Common Name: nisha
Cert Serial: 5de0c2b86fffd5d2efefd18e0b0532e5
Cert Validity: 2018/05/16 08:00:00 - 2018/05/18 07:59:59
Proceed
Cancel
4. Selected Digital Certificate's details will be displayed
5. Click here to proceed.


TRUSTGATE
SECURE TRANSACTION. TRUSTED BUSINESS
Digital ID Center
Dagang Net Technologies Sdn Bhd SIT Digital ID Center
Your certificate has been succesfully renewed ...
Renew Certificate
6. Certificate renewed.
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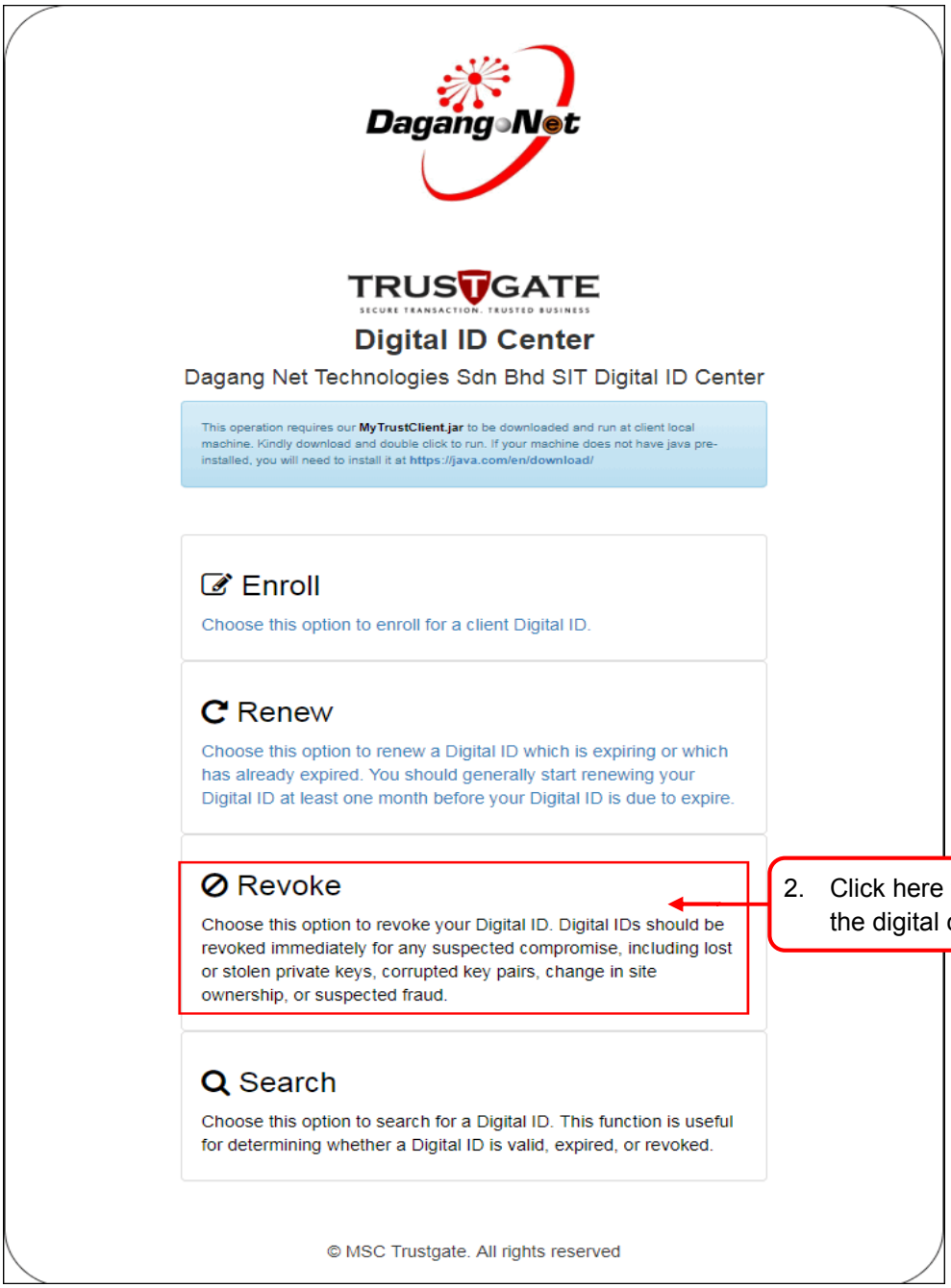
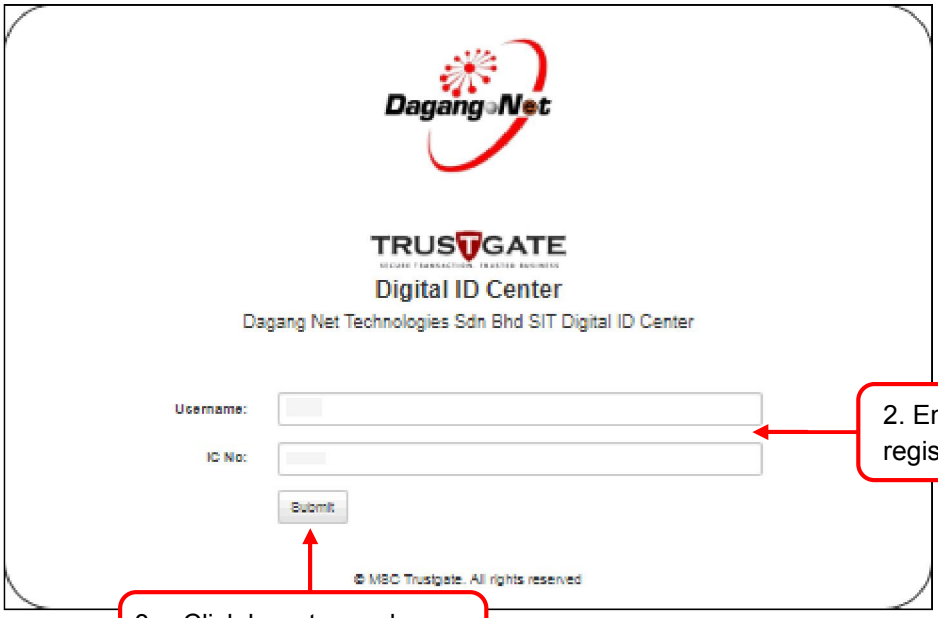
Section 3. Revoke

This section allows users to revoke the Digital ID immediately for any suspected compromise, including lost or stolen private keys, corrupted key pairs, change in site ownership, or any suspected fraud.

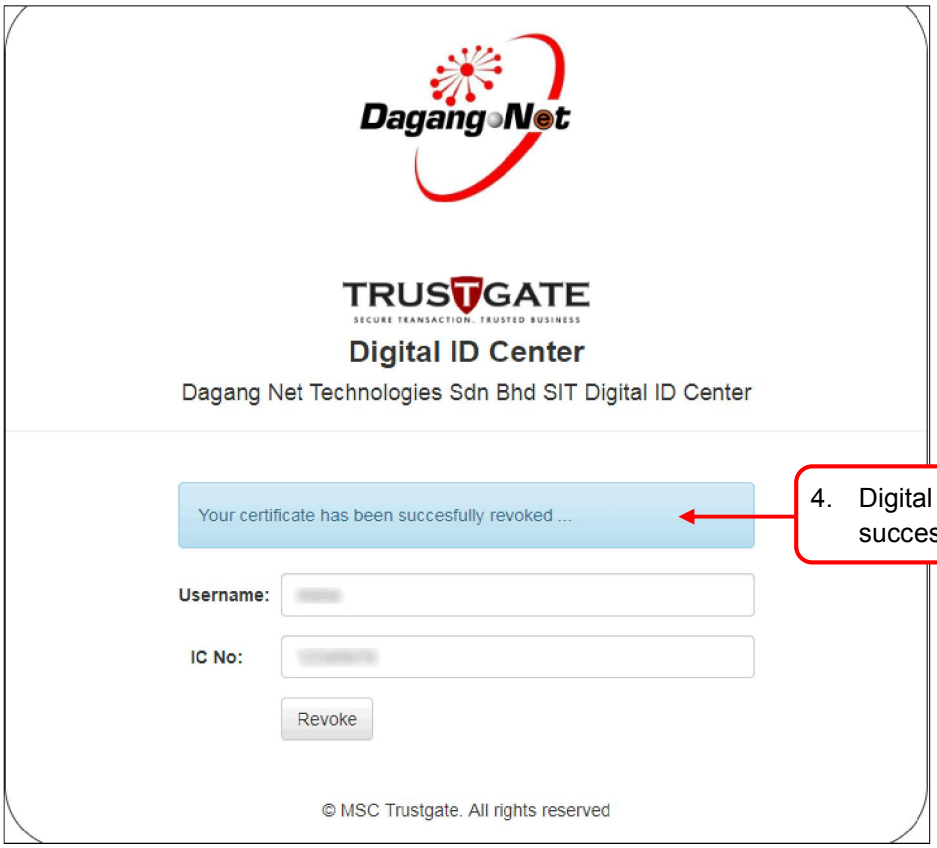
To revoke the Digital Certificate, please plug in the PKI Token and go to https://newsta.dagangnet.com.my/esta/Digitalid/





2. Enter username and registered IC number

3. Click here to revoke the digital certificate

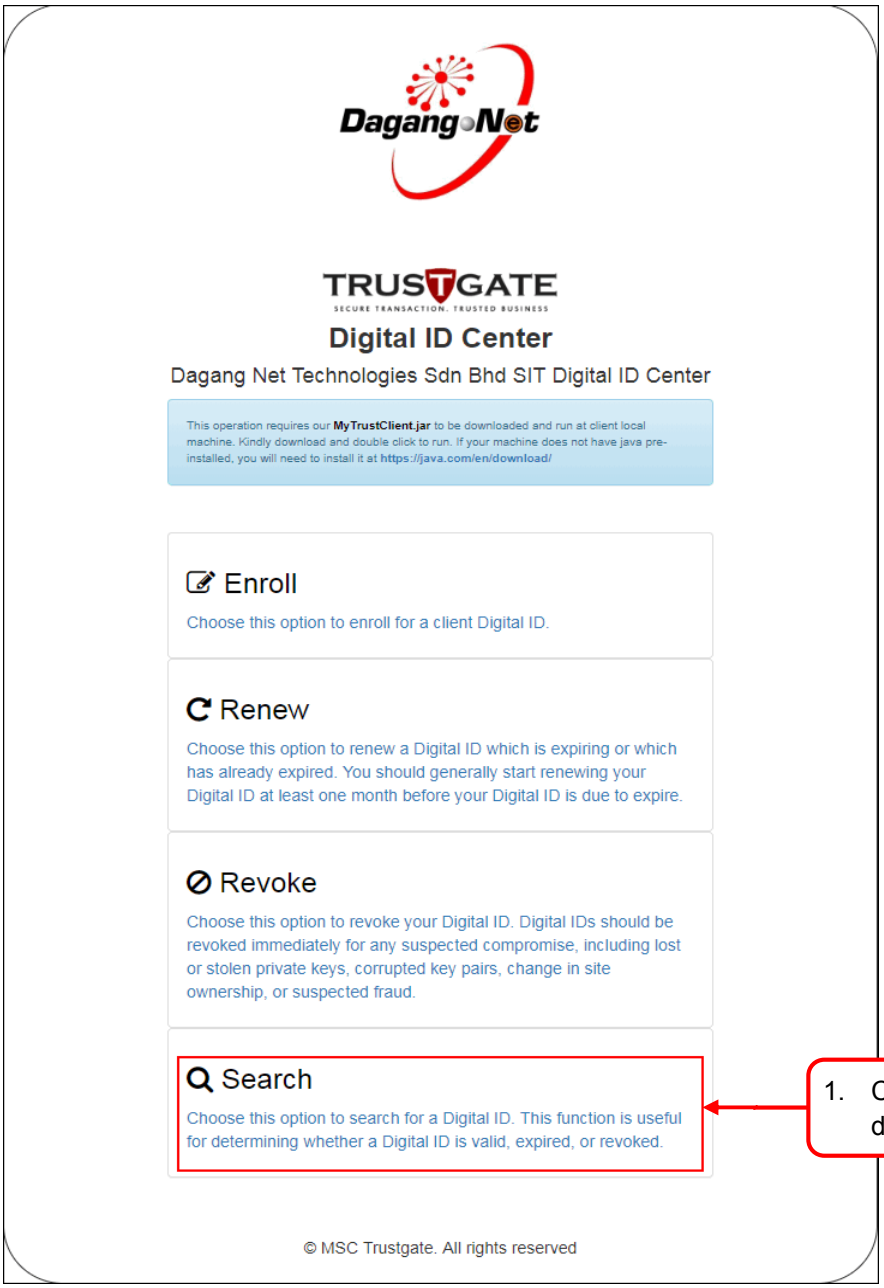


4. Digital Certificate successfully revoked.

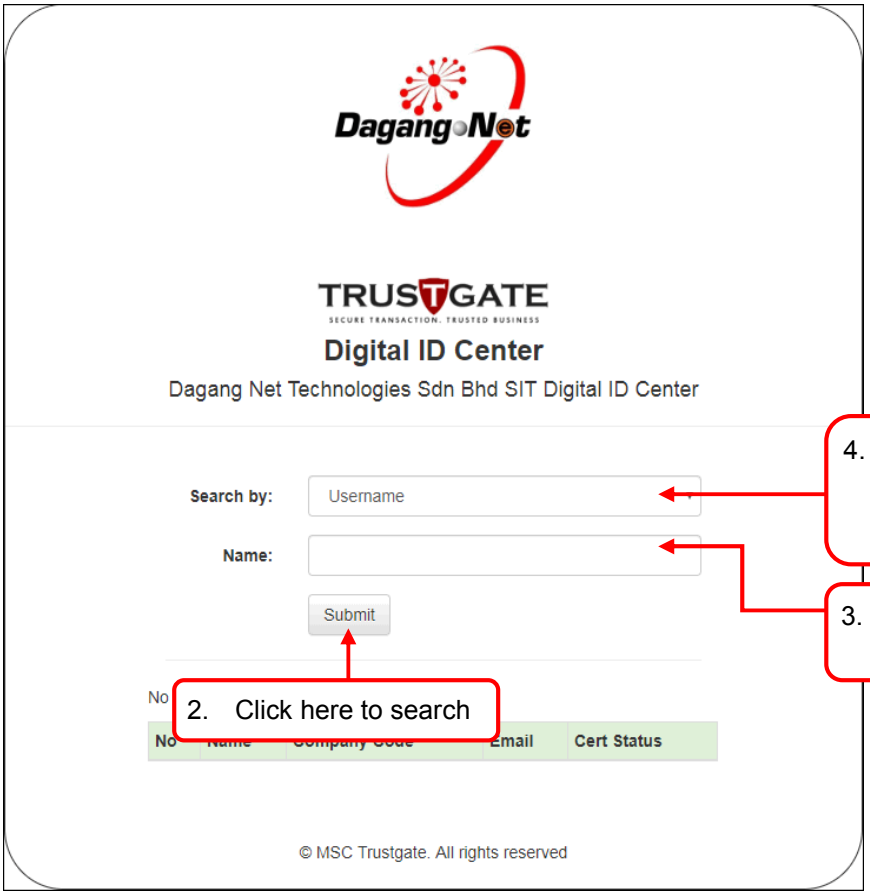
Section 4. Search

This section shows the steps to search for a Digital Certificate, where user can check the details or statuses whether a Digital ID is valid, expired, or revoke.

To search the Digital Certificate, please plug in the PKI Token and go to https://newsta.dagangnet.com.my/esta/Digitalid/



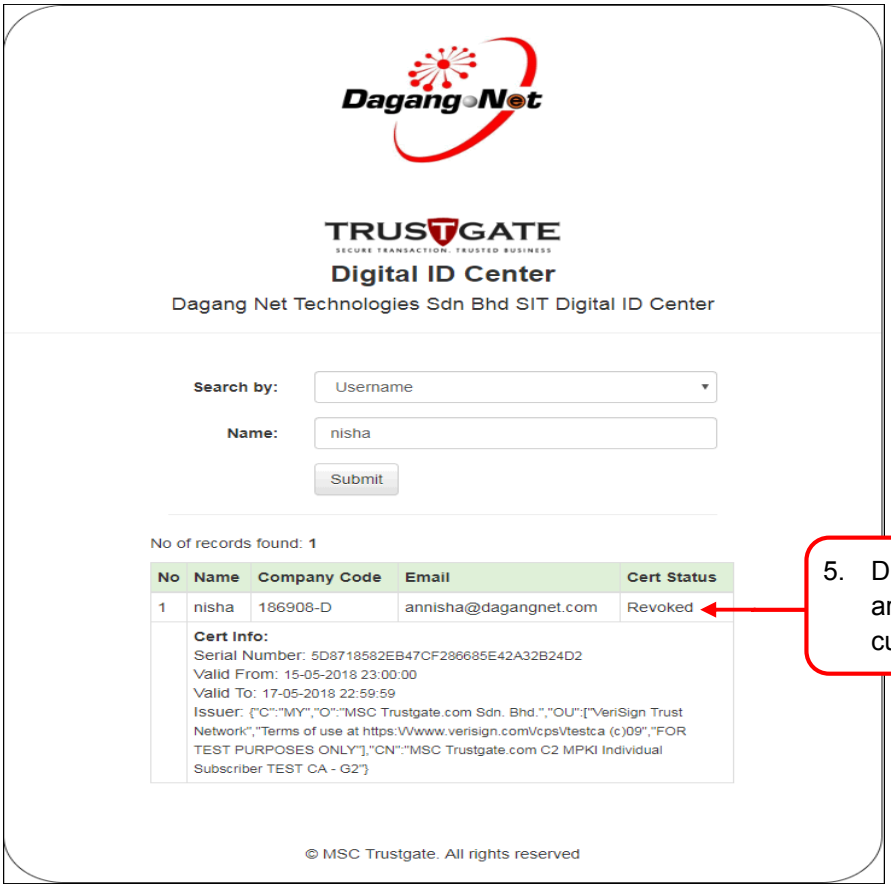
1. Click here to search a digital certificate



4. Select the Digital ID's Username, Email or Company name.

3. Type the search details here.

2. Click here to search



5. Digital Certificate's details are displayed here with its current status.